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Kindly indicate the office and the area -		Kindly indicate the office and the area -		
Road Construction & Maintenance Road Traffic Inspectorate Motor Licensing Driver & Learner Licensing Public Transport Road Safety Fleet Services Any support service (name) Empangeni		 □ Road Construction & Maintenance □ Road Traffic Inspectorate □ Motor Licensing □ Driver & Learner Licensing □ Public Transport □ Road Safety □ Fleet Services □ Any support service (name) □ Empangeni 		
□ Durban □ Pietermaritzburg □ Ladysmith □ Head Office		□ Durban□ Pietermaritzburg□ Ladysmith□ Head Office		
HOW DID WE DO?		HOW DID WE DO?		
We would like to know from you, our customer, how treated at your local Transport Department:	you were	We would like to know from you, our customer, how you treated at your local Transport Department:	ou were	
Was your query dealt with in an efficient and professional manner?	999	Was your query dealt with in an efficient and professional manner?	9 9	
Was every effort made to assist you to resolve your problems?	9 0 0	Was every effort made to assist you to resolve your problems?	9 9	
Rate our-		Rate our-		
 Cleanliness and appearance. Efficiency of staff. Staff knowledge. Friendliness of staff. Time taken to process your transaction. Value of service. Time spent queuing. Overall quality of service. 	000000000000000000000000000000000000000	 Efficiency of staff. Staff knowledge. Friendliness of staff. Time taken to process your transaction. Value of service. Time spent queuing. 	00000000	
Was the procedure explained to with regard to your query?	9 9 9	Was the procedure explained to with regard to your query?	© ©	
Was there a follow-up and any mistakes rectified?	999	Was there a follow-up and any mistakes rectified?	9 9	
Comments:		Comments:		
Name and contact details:		Name and contact details:		
Telephone No.:		Telephone No.:		
You may hand your response in to the relevant of you may post it to:	office or	You may hand your response in to the relevant of you may post it to:	fice or	
The Head: Corporate Services Private Bag X9043, Pietermaritzburg, 3200		The Head: Corporate Services Private Bag X9043, Pietermaritzburg, 3200		
172 Burger Street, Pietermaritzburg, 3201		172 Burger Street, Pietermaritzburg, 3201		

	<u> </u>			
Kindly indicate the office and the area -				
□ Road Tr □ Motor Li □ Driver & □ Public T □ Road Sa □ Fleet Se				
□ Empang □ Durban □ Pieterm □ Ladysm □ Head O	aritzburgith			
HOW DID WE DO?				
We would like to know from you, our customer, how you were treated at your local Transport Department:				
Was your query professional ma	d @ @ @			
Was every effor problems?	lve your 🕲 🙂 🕲			
Rate our- Cleanliness and appearance. Efficiency of staff. Staff knowledge. Friendliness of staff. Time taken to process your transaction. Value of service. Time spent queuing. Overall quality of service.		on.		

Name and contact details:	
Telephone No.:	

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You may hand your response in to the relevant office or you may post it to:

The Head: Corporate Services Private Bag X9043, Pietermaritzburg, 3200

your query?

Comments:

Was the procedure explained to with regard to

Was there a follow-up and any mistakes rectified?

172 Burger Street, Pietermaritzburg, 3201

Place stamp here

Post to:

The Head: Corporate Services
Private Bag X9043
Pietermaritzburg
3200

Place stamp here

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