

# Part I

## General Information

- 01 Strategic Vision
- 02 Report of the Executive Authority



prosperity through mobility

## VISION

The KwaZulu-Natal Department of Transport's vision is accepted as being:

*“PROSPERITY THROUGH MOBILITY”*

This means that all the activities of the department, and the manner in which the department delivers services to communities, will increase the wealth and quality of life of all the citizens of the province.

## MISSION STATEMENT

The mission statement of the Kwa-Zulu Natal Department of Transport was agreed to read:

*We will provide the public with a safe, integrated, regulated, affordable and accessible transportation system, and ensure that, in delivering on our mandate, we meet the developmental needs of our province,*

AND

*We will promote a transparent and accountable government, plan in accordance with the needs of our customers, and ensure effective, efficient and transparent delivery of services through the appropriate involvement of the public and through regular and accurate reporting.*

## VALUES

- Teamwork
- Integrity
- Transparency and openness
- Equity and fairness
- Mutual Trust and respect
- Customer service
- Courtesy and commitment