

PART I

GENERAL INFORMATION

Section 1: Strategic Vision

Section 2: Report of the Executive Authority

Section: 1

STRATEGIC VISION

VISION

The KwaZulu-Natal Department of Transport's vision is:

"PROSPERITY THROUGH MOBILITY"

This means that all activities of the Department, and the manner in which the Department delivers services to communities, will increase the wealth and quality of life of all the citizens of the province.

MISSION STATEMENT

The mission statement of the KwaZulu-Natal Department of Transport reads:

We will provide the public with a safe, integrated, regulated, affordable and accessible transportation system, and ensure that, in delivering on our mandate, we meet the developmental needs of our province

AND

We will promote a transparent and accountable government, plan in accordance with the needs of our customers, and ensure effective, efficient and transparent delivery of services through the appropriate involvement of the public and through regular and accurate reporting.

VALUES

- Teamwork
- Integrity
- Transparency and openness
- Equity and fairness
- Mutual Trust and respect
- Customer service
- Courtesy and commitment